



Our simple, straightforward warranty

Larson Manufacturing Company warrants the Scenix™ frame to be free from defects in manufacturing, materials, paint adhesion, or workmanship, under normal use, for a period of ten years from the date of original retail purchase.

RETRACTABLE SCREEN: Larson Manufacturing Company warrants the retractable screen to be free from defects in manufacturing, materials, under normal use, and workmanship for a period of five years from the date of original retail purchase.

COMPONENTS: Larson Manufacturing Company warrants the components, including glass sash, to be free from defects in manufacturing, materials, under normal use, and workmanship for a period of one year from the date of original retail purchase. Upon written proof of purchase Larson Manufacturing Company will provide a replacement component.

Warranty Limitations:

- Warranty only applies to original homeowners of owner-occupied residential properties and covers manufacturer's defects.
- Modification of product will void warranty.
- Damage or tear of the screen/glass sash is not covered under warranty.
- Acts of nature including wind damage and flooding are not covered under warranty.
- Damages resulting from improper installation or misuse are not covered under warranty.
- Labor cost and reinstallation fees are not covered under warranty.
- Certain coastal applications, chemicals or airborne pollutants such as salt or acid rain are not covered under warranty.
- Remedy is limited to the repair and/or replacement of the defective product.

General care and maintenance

Standard Glass: Wash glass using household glass cleaner or a warm water/mild detergent mixture and a soft cloth or paper towel. A solution of four parts water/one part vinegar may also be used.

For general cleaning of the frame, we suggest using a liquid soap and water solution, Formula 409®, Windex®, Fantastik®, or similar product. Always follow manufacturer's directions. Using a soft, clean cloth, apply cleaner to a small portion of the surface. After cleaning, rinse the surface completely. Never use acetone or products containing esters, ethers, ketones, aromatic and chlorinated hydrocarbons.

Troubleshooting solutions (Retractable Screen)

Sashes do not operate: Ensure the shipping clips have been removed. Release the sash lock on the left hand side of the panel.

Sashes do not operate smoothly: Ensure the unit is level and plumb in the opening.

Screen does not retract: Pull down on the screen a few inches and then release to reset the tension.

Screen comes out of the track: To reset the screen, close the sashes completely. Slowly open the sashes allowing the screen to reset in the track. For questions and assistance, please call 866-523-9511, email customerservice@genius-screens.com, or visit Geniusscreens.com